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PERSONNEL ACTIVITIES REPORT

I. NARRATIVE REVIEW

A. ORGANIZATION AND OPERATION OF CAREER SERVICE SYSTEMS

- 1. Structure?
 - a. Boards-Panels?
 - b. Ad-hoc committees?
 - c. CMO?
- 2. Activities and procedures?
 - a. Delineation of responsibilities?
 - b. Kinds of actions considered or taken (EOD's, assignments, promotions, etc.)?
 - c. Criteria or guidelines used in taking such actions?
 - d. Head of Career Service approvals?
 - e. Deputy Director approvals?
 - f. Documentation reviewed: kinds of staffing support?
- 3. Special or priority problems in career service?
- B. RECRUITMENT FORECASTING AND STAFFING PRACTICES ...
 - 1. Years projected?
 - a. Method used?
 - b. Occupational kinds, skill levels and numbers recruited?
 - c. Age and grade considerations?
 - 2. Applicant review procedures?
 - a. Selection and personal evaluation criteria?
 - b. Job information made available to prospective hires?
 - c. Participation by Agency officers in applicant referral and selection?
 - d. Decision levels and processes?
 - 3. Special or priority problems in career service?
- C. EQUAL EMPLOYMENT OPPORTUNITY PROGRAM
 - 1. New programs and perspectives within service for stimulating EEO (recruitment, promotion, etc.)?
 - 2. Procedures for developing and training on-duty minority group members?

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- 3. Progress and prospects for better utilization of women?
- 4. Progress and prospects for better utilization of minority and racial groups?
- 5. Discrimination safeguards?
- 6. Special or priority problems in career service?

D. EMPLOYEE UTILIZATION AND COUNSELING

- 1. Nature of employee counseling (personal, job, career); frequency and procedural arrangements?
- 2. Use of certain assignments and training as desired experiences?
- 3. Developing professionals from clerical and technical personnel?
- 4. Determining assignment validity for new, young professionals and orientation programs?
- 5. Use and duration of Personal Rank Assignments at different grade levels?
- 6. Reasons for reassignments and processes used?
- 7. Arrangements for remedying "underemployed" problems?
- 8. Transfers among clerical, professional and technical groups?
- 9. Procedures for determining job dissatisfactions and salvaging desirable employees; frequency and success of efforts?
- 10. Special or priority problems in career service?

E. EMPLOYEE MOBILITY AND ROTATION

- Dependence upon mobility to fill jobs (qualitative and/or quantitative problem)?
- 2. Personal developmental rotations largely initiated by career service or employees?
- 3. Assignment procedures?
 - a. Systematically planned or not?
 - b. Pattern of movement among different occupational groups?
 - c. Rotational?
 - d. Successes with use of Vacancy Notices (if applicable)?

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- 4. Inter-career service movement mainly for personal improvement or staffing career service?
- 5. Special or priority problems in career service?

F. TRAINING ACTIVITIES

- 1. Determining requirements according to job needs?
- 2. Determining requirements according to personal developmental needs?
- 3. Internal career service training facilities?
- 4. Kinds of OTR programs used?
- 5. Relationship to promotions or assignments?
- 6. Special or priority problems in career service?

G. PROMOTION SYSTEMS

- 1. Promotional considerations?
 - a. Promotion criteria -- subjective and objective?
 - b. Time-in-grade?
 - c. Establishing quotas?
 - d. Use of CSGA?
 - e. Documentation used?
 - f. Weighing relative worth of promotable careerists versus jobs cocupied?
 - g. Handling comers versus qualified performers; e.g., pass-through to higher grades?

2. Procedures?

- a. For various occupational groups?
 - b. For various grade levels?
- 3. Special or priority problems in career service?

H. EMPLOYEE RECOGNITION AND AWARDS

1. QSI's?

- a. Primary initiators -- supervisors or career service officials?
- b. Criteria for judging merit of individual cases?
- c. Procedures for considering initial requests and frequency of turndowns within service?

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- d. Frequency of use as a promotion substitute or a reward system at lower grades?
- 2. Honor and Merit Awards?
 - a. Primary initiators -- supervisors or career service officials?
 - b. Procedures for considering initial requests and frequency of turndowns within service?
 - c. Criteria of career service for judging merit of individual cases and appropriate award?
- 3. Other rewards and recognition systems used by career service?
- 4. Special or priority problems in career service?

I. PERSONAL SUITABILITY AND EMPLOYEE REDUCTIONS

- 1. Planning to meet surplus problems (location and grade level)?
- 2. Internal procedures for handling "unsuitability" especially during first three years?
- 3. Use of ranking methods or other evaluation tools in determining "least needed" employees?
- 4. Use of information on attrition patterns and shifting functional requirements in planning future reductions or changing personnel needs?
- 5. Kinds of evidence other than Fitness Reports used in personal suitability cases?
- 6. Special or priority problems in career service?

J. EMPLOYEE/MANAGEMENT COMMUNICATIONS

- 1. Kinds of channels (up and down)?
- 2. Nature of information communicated?
- 3. Sharing of information and decisions?
 - a. Employee from management?
 - b. Management from employee?
- 4. Special or priority problems in career service?

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- 1. Major functional, organizational and technological changes expected in next four years and personnel implications?
- 2. Problems of retraining or retooling staff for altered activities and emphases in next four years?
- 3. Future age imbalances or incorrect occupational mix in next four years?
- 4. Other special problems expected to emerge in next four years?